

Free Flood Warning Service

August 2020

Areas of Trowell are at risk of flooding, be prepared and register for the Environment Agency's free Flood Warning Service.

We are pleased to be able to offer residents in Trowell an updated free flood warning service in August 2020.

A new river gauge has recently been installed at Trowell, on the Boundary Brook. This has enabled us to provide a flood warning for those affected by flooding from Boundary Brook.

This warning has been expanded from just covering the River Erewash and now includes Boundary Brook. It has been designed to give you at least one hour warning before properties may flood.

Signing up

There are a number of ways to sign up to the free Flood Warning Service, which can be seen at the bottom of the page. The service allows you to receive warnings through a choice of telephone calls, texts, and emails.

This can be done from the 28th of August onwards, when the updated flood warning is launched.

Flood Warnings and Flood Alerts

Flood warnings are issued by the Environment Agency when we expect at least one property to flood within a flood warning area. They can be issued at any time of day, allowing you to take steps to protect your property and family. These are what we'd recommend most people to sign up for.

Flood alerts indicate that low lying road and lands may be inundated with water. These are only issued during sociable hours and can often be a precursor to flood warnings. These alerts can be particularly useful to agricultural workers or those who routinely travel along roads that flood. Your local flood alert has also recently been updated to utilise the Trowell gauge.

River Levels On the Internet (RLOI)

The new Trowell gauge can be viewed on the .gov.uk website, which shows you the most recent measurement taken, along with the previous five days of readings. This can be used for reassurance or to keep an eye on rising river levels. A threshold is also displayed which indicates at what level property flooding may occur.



The green area represents your new flood warning area

The black circles indicate properties covered by the warning

Further Information

Further information can be provided by viewing the .gov.uk website or calling Floodline on 0345 988 11 88.

To report issues such as flooding or blockages on watercourses please call our Incident Communication Service (ICS) 0800 80 70 60.

Help Us to Improve Your Service

We want to deliver the best possible service to the residents of Trowell, as such your valued feedback and queries are greatly appreciated. Please don't hesitate to contact me using the details below. This feedback will allow us to reduce the amount of false alarms you may receive, therefore allowing us to further refine your flood warning.

Andrew Ellis

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For further information and how to sign up for flood warnings

For more information on how to prepare for flooding and our Flood Warning Service please visit our website www.gov.uk/flood or call our Floodline on 0345 988 1188.